



NAAC - DVV CLARIFICATIONS

5.1.4 *The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases*

1. **Implementation of guidelines of statutory/regulatory bodies**
2. **Organisation wide awareness and undertakings on policies with zero tolerance**
3. **Mechanisms for submission of online/offline students' grievances**
4. **Timely redressal of the grievances through appropriate committees**



HEI Input:

All of the above

DVV Clarification	HEI Response
1. HEI should kindly note that The mechanism of redressal should be available and should be hosted in the HEI's Website. The link of the same shall be provided to validate the same	HEI has Provided the mechanism of [online] redressal link updated in the HEI's website.
2. Please provide report of Minutes of the meetings of grievance committee from the concerned committee is essential	HEI has Provided report of Minutes of the meetings of grievance committee from the concerned committee
3. please provide Circular/web-link/ committee report justifying the objective of the metric for the last five years	HEI has Provided Circular/web-link/ committee report
4. Please provide report of Minutes of the meetings of student grievance committee, as per metric. For the last five years.	HEI has Provided report of Minutes of the meetings of student grievance committee, as per metric.

HEI Response - Supporting Documents

The supporting documents for this response exceed the upload limit of 5Mb. Hence the documents are made available in HEI website and links for the response is given below.

Sl.No	Particulars	Link for the Relevant Document
1.	Online Mechanism for Students Grievance Redressal	
2.	Circular/web-link/ committee report	





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3.	Minutes of the meetings of grievance committee	 PDF
4.	Minutes of the meetings of grievance committee from the concerned committee	 PDF